



## Programme

Whilst most contributors have been confirmed, please note, that contributors marked with an \*have not been confirmed

### 9.30-10.00 Registration

#### 10.00 Chair's address

Jayasree Kalathil, SPN Co-Chair

**10.05 Theory - What is personalisation all about and what can it offer people from marginalised communities?** An overview of the Putting People First Programme in the context of Equalities and Coproduction

*Shahana Ramsden, Equalities, Engagement and Coproduction Lead, Social Care Policy and Innovation Team, Department of Health*

#### 10.25 A service user perspective on personalisation

*Carol Jenkins, DRE NW Ambassador and Service User*

#### 10.45 Overview of mental health issues for marginalised groups and what personalisation needs to do to make a difference

*Hari Sewell, National Project Lead - Race, Mental Health Equalities Programme, National Mental Health Development Unit & Sarah Carr, SPN Executive Committee member, Senior Research Analyst, Social Care Institute for Excellence and Honorary Fellow, Faculty of Health, Staffordshire University, Senior Research Analyst, Social Care Institute for Excellence*

### 11.20 Break

### 11.45 – 13.00 PM workshops

#### 1. Getting the workforce more engaged with working in a more personalised way which is appropriate for marginalised communities

*Daisy Bogg, Executive Director & Harjinder Bahra Equalities and Diversity Lead, Bedford and Luton Partnership NHS Trust*



**2. Mental health issues and service delivery for LGBT communities**

*Tim Franks, Chief Executive, PACE*

**3. SDS and Personal Budgets – delivering personalised services to BME elders**

*Naz Khan, Link Team & Oldham Language Shop Manager*

**4. Learning from Personal Health Budget Pilot site in Merseyside**

*Jenny Robb & Nick Fearon\**

**5. Refugee and asylum seeker workshop \***

**6. Learning from the Equality and Human Rights Commission Project on Personalisation and LGBT communities in the North-West\***

*Suzanne Devlin, Regional Adviser, Equality and Human Rights Commission, Vivienne Stone, Head of Operations (North), English Regions Directorate, Equality and Human Rights Commission and Merseyside Disability Federation*

**7. Workshop on drug and alcohol dependency issues\***

**1.00 Lunch**

**1.45 Chair's welcome back**

**1.50 Issues around uptake and outcomes of Personal Budgets by marginalised groups and the evidence base** *TBC*

**2.10 Commissioning appropriate advocacy for marginalised communities**

*Karen Newbigging, Philosophy, Mental Health & Social Inclusion Principal Lecturer, Senior Researcher Fellow, University of Central Lancashire*

**2.30 Cultural change within services**

*Lucy Wilkinson, Reviews and Studies Manager, Care Quality Commission\**

**2.50 Afternoon workshops**

**3.50 Roundup and final comments - Where next to make personalisation work for marginalised communities?**

*Suman Fernando, SPN Executive Committee member, Honorary Senior Lecturer in Mental Health, European Centre for Migration & Social Care, University of Kent and Visiting Professor in the Department of Applied Social Sciences, London Metropolitan University*

**4pm Day ends**